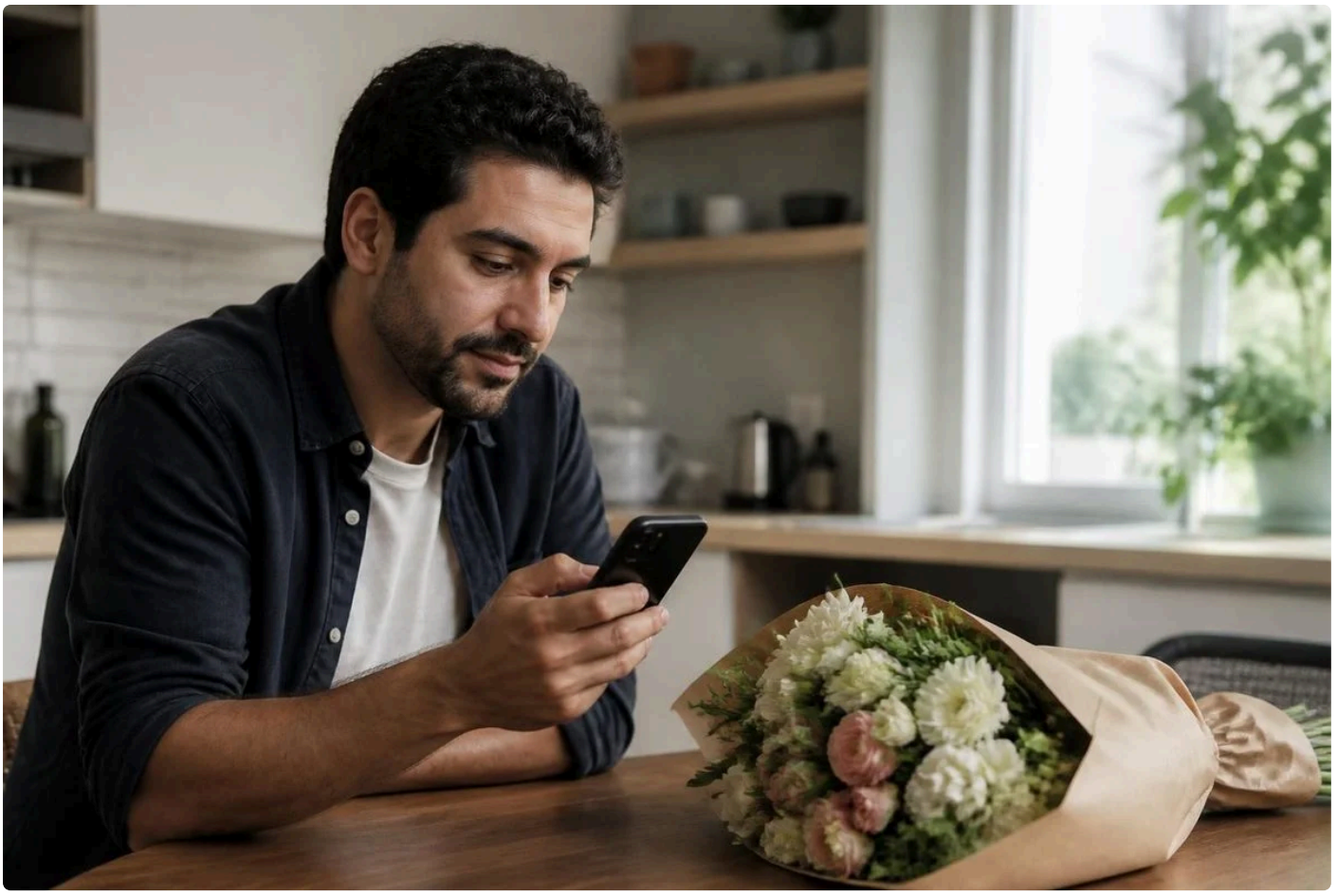

A shared account can reveal a gift through order history, notifications, saved addresses, or payment records. To protect the surprise, use an account and contact details only you can access, and check where delivery and payment updates will appear.

Choose a private account

Before you order flowers or another gift, consider using your own account rather than one you share. A separate email address can keep the confirmation and receipt out of a shared inbox. Make sure the address is one you can check, since it may also receive delivery updates or requests to resolve a problem.

If you already have a personal account, check that it does not use a shared phone number for alerts. A message on a shared device can give away the surprise even if the order itself is private.

Changing a shared account after placing an order may not remove information that has already appeared. It is easier to check these details before you pay.

Look for traces of the order

Think through the full route from choosing the gift to receiving it. Details can appear in several places, including some that are easy to overlook.

- Order history and saved items on the account
- Confirmation emails and text messages
- Notifications on shared phones, tablets, or computers
- Shared calendars that show delivery reminders

- Payment statements and transaction alerts

Using a personal account does not necessarily hide a purchase made with a shared payment method. If privacy matters, consider a payment method whose records and alerts are not shared. Be mindful of any agreements you have about household spending.

Plan a discreet delivery

Choose a delivery address where the recipient is unlikely to see the package before you are ready. You might send flowers to a trusted friend or arrange to collect them yourself, if that option is available. Check the collection details carefully so you know when the flowers will be ready.

For flowers delivered directly to the recipient, consider the timing. A delivery update sent to a shared phone may arrive before the flowers do. Use your own contact details for updates where possible, while giving the information needed for a successful delivery.

If someone else is helping, tell them plainly that the gift is a surprise. Let them know when it is safe to mention it, without asking them to make up a story.

Keep browsing private too

A shared device may show recent searches, open tabs, or suggestions related to flowers and gifts. Using your own device can make it easier to keep those details separate. Private browsing may limit what is saved on that device, but it does not make an order or payment invisible.

It is all right if keeping the secret takes a little planning. A few checks before you order can leave you free to enjoy giving the gift.

For more detail, see gift customs in Austrian business