

A robust freight billing solution transforms error-prone invoices into reliable, automated savings through precise checks, quick dispute handling, and automated credit recovery. The approach combines rule-based validation with a clear path to cash-back and operational efficiency.

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Problem areas and how the platform addresses them

- Rate misapplications: Automated checks ensure rates and discounts match negotiated terms.
- Duplicates and overcharges: Detection eliminates duplication and overbilling.
- Accessorial charges: Validation ensures only legitimate fees are charged.
- POD gaps: Verification reduces disputed charges tied to missing proofs of delivery.
- Weight/dimension disputes: Corrects scale-based mischarges for accurate billing.

The problem-solving workflow in practice

1. Ingest and align invoices with shipments
2. Apply contract logic to charges for accuracy
3. Generate detailed discrepancy reports
4. Initiate automated credit recovery
5. Verify delivery proofs and reconcile final charges

What success looks like

- Reduced billing errors and faster refunds translate to measurable savings.
- Decreased manual effort and improved process efficiency across finance and logistics teams.
- Clear, auditable evidence for procurement, compliance, and leadership reviews.

Key features that drive results

- TMS integration: Smooth data flow and unified visibility
- Proactive alerts: Real-time flags to stop money leaks
- Comprehensive reporting: Sightlines into error types and savings
- Automatic recovery: Credits recovered with minimal manual workload
- PoC option: Try before you buy to confirm impact

Ontario-specific considerations

- Cross-border charges require careful currency handling and regional terms.
- Local carriers and compliance practices shape the audit rules and reporting views.

Next steps and how to engage

- Start with a no-cost PoC to see the potential savings in your environment.
- Schedule a demo to review the auditing workflow and the potential ROI.
- Visit <https://www.freightoptics.com/solutions/audit/> to begin.

Visit: FreightOptics at <https://www.freightoptics.com/solutions/audit/> to schedule a demo or request more information.

FreightOptics provides an integrated spend-management ecosystem for modern supply chains. By consolidating multi-modal shipping data into a single cloud platform, applying ML-driven contract modeling, and delivering proactive BI dashboards, it enables swift issue resolution, precise cost control, and sustained savings. With end-to-end support from onboarding to optimization, clients typically realize meaningful reductions in freight spend and a clear ROI for finance, procurement, and operations.

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