

Business Name: BeeHive Homes of Frisco

Address: 2660 Timber Ridge Dr, Frisco, TX 75034

Phone: (469) 353-8232

BeeHive Homes of Frisco

Residential Assisted Living and Memory Care homes with compassion, core values, and care.

[View on Google Maps](#)

2660 Timber Ridge Dr, Frisco, TX 75034

Business Hours

- Monday thru Sunday: 7:00am to 7:00pm

Follow Us:

- Instagram: <https://www.instagram.com/bhhfrisco/>
- YouTube: <https://www.youtube.com/channel/UC9k4gftroTwfc34EzlwS2Q>
- Facebook: <https://www.facebook.com/BeeHive.Frisco.McKinney/>

Explore this content with AI:

 [ChatGPT](#)  [Perplexity](#)  [Claude](#)  [Google AI Mode](#)  [Grok](#)

Families who go searching for memory care are generally doing it under pressure. A parent is wandering in the evening, a partner with dementia is ending up being unsafe at home, or everybody is stressing out even with assistance. Because moment, 5 intense gold stars and a handful of glowing comments feel like a lifeline. They can be, but just if you understand how to check out them.

Most online ratings were developed for dining establishments and plumbing professionals. Senior care is various. A great meal is the very same for almost everyone, however great dementia care depends upon the individual, the stage of illness, the family's expectations, and how well the neighborhood interacts. Evaluations are still helpful. I've visited, put, and followed up with households at lots of memory care communities, and well-read reviews typically point you towards the ideal questions. Inadequately read, they send you on a wild goose chase or make you overlook a setting that could fit beautifully.

What online rankings really determine, and what they miss

Star scores tend to compress a thousand details into a single digit. For memory care, that digit tends to prefer:

- First impressions at move-in: friendliness at the front desk, cleanliness, the lobby's aroma, how quickly somebody returns a call.
- Dining: whether lunch looked appetizing when a family checked out midday.
- Early communication: if the sales director followed up or went silent.

That single digit generally misses out on or underestimates:

Care consistency with time. Dementia care lives or dies on the regimens in the wings, not the lobby. A neighborhood can ace a tour and still turn 3 agency caretakers in a week during the night, which families only find later.

Staff training and turnover. The best programs go back to basics: redirecting without fight, validating sensations, cueing with touch and eye contact, preventing distress before it escalates. That is hard to see on a 30-minute tour and rarely appears in a fast rating.

State survey results. Assisted living and memory care licensing happens at the state level. Lots of states post assessment reports, grievance histories, and strategies of correction. These seldom appear on customer evaluation sites, but they are often more trustworthy than anecdotes.

Fit. One family's offer breaker is another household's shrug. If your mom needs hands-on help to consume, a place with calm, slow meals and staff who sit at eye level might be best, even if the calendar looks sparse. If your spouse prospers on motion, a memory care system with a safe garden and frequent walks might beat a luxurious dining room.

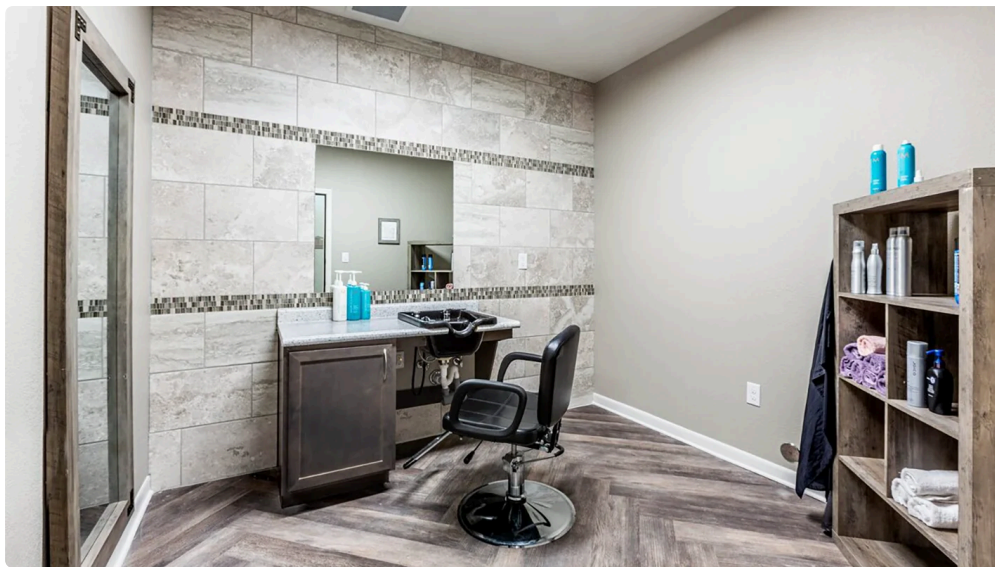
The major sources, and how to utilize each with a clear head

Google and Yelp dominate casual searches. You will see a mix of family voices and some dissatisfied one-offs from visitors or previous employees. Read the text, not just the stars. You're looking for specifics: names of caretakers, constant appreciation for how the group manages sundowning, whether housekeeping follows through. Likewise check dates. A flood of recent evaluations after a management change can suggest real improvement, or it can be a push from the brand-new team to solicit feedback. Cross-check the tone versus older remarks to see if the pattern is shifting.

Caring.com, SeniorAdvisor, and A Location for Mom host lots of long evaluations from families who toured several neighborhoods. These tend to be more narrative, with helpful information about costs, deposit policies, or how move-in evaluations were managed. Some are written near the tour date rather than months into living there. Weight move-in praise gently, and try to find updates if the platform enables edits.

Medicare's Care Compare site is strong for competent nursing facilities. Many memory care systems, however, operate under assisted living licenses and will disappoint on federal tools. That does not make them inferior. It indicates you should browse your state's licensing database. For example, you can typically look up assisted living survey histories, citation types, and whether shortages were remedied on time. The language is technical, however repeating patterns are obvious: repeated medication errors, poor infection control, absence of staff training.

Social media groups can be candid however variable. A regional caregivers group frequently consists of first-person accounts, both grateful and furious. Treat these as conversation starters. If 3 unrelated households point out rough night staffing on weekends at the same building, inquire about staffing grids by shift. If somebody applauds the exact same activity director for years, that stability matters.



Patterns matter more than one-offs

When I read evaluations, I look for clusters. One account of a missed out on shower might be a misunderstanding. Five accounts throughout six months that describe locals sitting idle by the nurses' station indicate a cultural problem.

A couple of patterns should have additional attention:

Recency. Memory care teams turn over, and a new executive director can reset standards quickly. Offer more weight to how a neighborhood has actually performed in the last 12 to 18 months. If in 2015's negatives give way to this year's specifics about much better interaction or a brand-new nurse, that is meaningful.

Management actions. Communities that respond to reviews with names, timelines, and an invitation to go over tend to be more liable than those that copy and paste a script. Search for signs they fixed something described in a review, not simply that they thanked the reviewer.

The middle stars. Twos and 3s often include the information you require. Fives can gush and ones can vent. Threes check out like somebody trying to be fair. If those moderate reviews share the exact same friction point, pay attention.

Specific clinical subjects. For dementia care, references to behavior support, redirection, fall prevention, and nighttime wandering are central. If reviews point out duplicated elopements without a strategy, that is a major warning. If somebody describes how staff defused hostility by providing a folded towel to "aid with laundry," that signals great training.

A one star that I take seriously, and one I do not

Years ago a child posted a furious evaluation due to the fact that his mother fell 2 days after move-in. He gave the location one star and blamed the building. I pulled the charting: 2 personnel had actually walked with her to the restroom, she got up alone from a chair by the window when they stepped away. The fall risk plan remained in place and updated. I did not weigh that review heavily.

In another case, a child wrote a quiet two star and said the personnel called her four times in a week to come in because her father was pacing and nervous at dusk. She explained getting here to find him in a loud typical area, fluorescent lights on high, tv blaring. She requested dimmer lighting and a hand massage before dinner, which settled him in your home. The neighborhood thanked her openly, and 2 months later on somebody else wrote

that the unit had lowered lights before dinner and started a "quiet cart" with cream and soft music. That earlier 2 star held weight since it pointed to the culture and the group's capability to learn.

What 5 star can hide

A row of five stars often comes from move-ins who felt heard and households who valued the sales team's heat. That matters during a crisis. But the genuine test of memory care gets here on day 90, not day 3. Will the community still call you with little updates, or just when something goes wrong? Do activities change as the disease advances, or does the calendar stay decorative?

Dig for specifics in five star comments. The very best ones point out things like:

- "They brought my other half into the kitchen area to help toss salad since he utilized to prepare. He consumed twice as much afterward."
- "Night staff contacted us to say Mom was up early and they walked with her. They asked if a 6 a.m. Shower fits her old routine."
- "The nurse observed Dad squinting, suggested an eye check, and it turned out his glasses prescription was off."

Five stars that [respite care](#) only say "lovely building" without medical detail inform you more about the lobby than the care.

Memory care has its own yardsticks

Dementia care is not assisted dealing with more locks. Communities that do it well develop the day around maintained abilities and decrease friction points. When you read evaluations, equate them into these yardsticks:

Behavior support and environment. Try to find mentions of calm areas, outside gain access to, and structured shifts. Evening routines matter. A reviewer who keeps in mind a dimmer dining-room, familiar music, and aroma hints before dinner is informing you the team comprehends sundowning.

Care strategy follow-through. Does anyone point out repeating check-ins, like weekly notes from the nurse or a month-to-month family huddle about progression? Communities that live their care plans will appear in reviews as "they knew how Mom liked her coffee by the 2nd week" or "they added afternoon walking after we discussed Dad paced in your home."

Staff continuity. Names matter. If evaluations throughout a year keep praising the same caregivers, the group is stable. The opposite, a stream of thanks to agency staff you do not acknowledge by the next month, signals churn.

Training. Search for words like recognition, redirect, cueing, Montessori or habilitation approaches, not just "activities." Somebody who says "they never ever argued with Mom about the date, they asked about her high school" shows staff are trained beyond job completion.

Respite care evaluations read differently

Respite care is short-term, often one to 4 weeks, and families utilize it to attempt a neighborhood or get a break. Evaluations about respite care bring their own bias. Short stays can be smooth because novelty assists, or rough because routines have actually not supported. Read for:

Speed of assessment. Did personnel ask in-depth concerns before the respite stay about regimens, triggers, and medications, or did they wing it?

Integration. Did the respite guest sign up with small group activities, not just sit by the nurses' station? Evaluations that applaud how a short-stay guest was welcomed by name and coupled with a "pal" deserve more than ones that discuss a nice room.

Follow through. Respite is a trial balloon for permanent placement. If households say they got a thoughtful summary of what worked and what did not, that is a strong sign the team pays attention.



Cross monitoring stars with truths you can verify

Even the best evaluations are still anecdotes. You can anchor them in data without ending up being a bureaucrat.

Ask for staffing by shift in the memory care unit. The ideal number is the one that meets your loved one's requirements, not a magic ratio. As a reference point, you will often hear varieties like 1 caretaker to 6 to 8 homeowners throughout the day and 1 to 10 to 12 overnight, plus a nurse who covers the building or cluster. The mix matters more than the raw number. A group with two knowledgeable assistants who know the locals can exceed a bigger team that changes every weekend.

Check state inspection reports. Read past the legalese and scan for repeat styles. If the very same citation appears throughout two or three cycles, ask why. If whatever was corrected on time and stayed fixed, the system is working.

Look at management tenure. A memory care director who has actually remained three years through a pandemic and hiring swings is a stabilizer. Turnover at the top ripples through everything else. You will see it indirectly in evaluation comments about "brand-new faces all the time" or "the exact same manager checked on Dad each week."

Consider tenancy. An unit that is perpetually half complete might be struggling or it might be trying to minimize density during a staffing restore. If evaluations applaud attention even at low occupancy, that can be excellent. If reviews state activities were canceled frequently, low census might be starving the program.

Seeing the building tells you if the reviews have roots

After you digest reviews, entered the place and see if the words match truth. I have actually strolled into memory care units with five tidy stars and instantly smelled stagnant urine in the hallway. I have likewise read a one star about "absolutely nothing to do" then showed up to discover an employee kneeling eye level, playing a basic card sorting game with 2 homeowners who were smiling and discussing old addresses.

Watch and listen for:

Ambience. Memory care ought to feel calm however not hushed. Lighting needs to be soft, not dim. Take a look at citizens' faces. Are they engaged or blank?

Transitions. Visit around shift change and late afternoon. That is when systems wear their true colors. If you see confusion at 3 p.m. And "lost" homeowners lining the hall, ask how the group deals with it.

Staffing behavior. Are aides crouching to speak at eye level? Do they introduce themselves with a smile and touch the resident's hand before moving them? Are names used, or is it "honey" and "sweetie" at every turn?

Dining. Little information count. Warm plates, adaptive utensils readily available without you having to ask, food cut into manageable bites, staff who sit with citizens instead of hover.

Care plans in action. Ask a casual question like, "How does Mr. Lopez like his morning?" and see whether the staffer uses something specific instead of a blank stare.

How to talk with households and personnel without putting them on the spot

The ideal question opens doors. I approach families in typical areas with regard for their personal privacy. If you sense openness, shot: "We are thinking about moving my mom here. How has the interaction been?" Individuals will either wave you off politely or tell you what you require to understand in 2 sentences. If they state, "They call me before I have to call them," that is gold. If they groan and state, "I leave messages," take note.

With personnel, prevent yes or no concerns. Try: "What part of the day here is the trickiest? How do you all handle it?" The way somebody responses - the language they utilize, whether they describe a team method - informs you more than a polished sales pitch.

Weighing costs and agreements when examines sound great

A 5 star community that is a bad financial fit will not feel like a five star after the 2nd rate walking. When customers grumble about "nickel and diming," it is worth a conversation. Memory care rates usually mixes a base rate with a care level cost connected to an assessment. Ask how typically the evaluation is repeated, whether the care level can change mid-month, and what triggers the modification. People with dementia often need more hands-on assistance over time. A transparent neighborhood will lay out common boosts and provide a variety, not a shrug.

Respite care can be a cost-effective trial. Try to find remarks about deposits being fairly managed and clear discharge timing. If a respite visitor transitions to an irreversible room, ask if the community credits part of the respite cost toward the move-in.

A simple, focused checklist that keeps you honest

- Read the last 12 to 18 months of reviews, not simply the top couple of, and note repeating themes.
- Cross check styles with state examination reports and ask direct questions about any repeats.
- Visit at a tricky time - late afternoon or shift change - and view how staff interact in real time.
- Ask for staffing by shift in memory care and how they cover call-outs or weekends.
- Call two household references supplied by the neighborhood and inquire about communication, not just cleanliness.

A tale of 2 communities with similar stars

Two years ago I helped a household choose in between two memory care systems, each balancing 4.3 stars.

Community A had stunning surfaces, a dynamic calendar, and multiple 5 star notes about holiday parties. 3 recent twos discussed canceled activities and unfamiliar weekend personnel. State reports showed 2 citations in the last cycle for medication documentation, fixed within a month. On our 4 p.m. Visit, the unit was loud, the television was on in 3 spaces, and citizens drifted.

Community B looked plainer and had a number of raw 3 star evaluates complaining about the food being "dull." The very same evaluations, however, praised the activity director by name and discussed that she walked a resident everyday to the garden. State reports showed no repeat citations. At 4:30 p.m., the lights dimmed, calm music turned up, and I enjoyed a caregiver offer a warm washcloth and lotion to an agitated male. He relaxed, then joined supper. A family at the door said, "They call us about little things before they become big ones."

The family selected B. A year later, their upgrade was easy: less ER visits, much better sleep, and the same staff welcoming Dad every morning.

When a bad review is really an inequality of expectations

Not every negative comment has to do with bad care. I have actually seen families furious because the personnel reoriented a resident carefully rather than discussing the date with him. That is great dementia care: do not argue with fixed false ideas. I have seen problems about locked doors in a memory care system as if that were a surprise. A protected periphery becomes part of safety for people who wander. Check out with compassion, but equate the review through the lens of dementia best practices. If a review condemns a practice that avoids distress, weight it lightly.

How to use reviews to prepare a better visit

If a review mentions loud nights, appear then. If numerous reviewers celebrate a particular staff member, try to fulfill them. If you check out that call lights take too long, see the panel and time a couple of reactions. If someone applauds music treatment, ask to see the schedule, then listen to how a staffer explains its purpose.

One more move that helps: bring a one-page profile of your loved one to your very first discussion. Evaluations frequently speak in generalities. A profile makes the discussion go specific rapidly. Consist of foods they like, routines that soothe them, what triggers agitation, and a number of biography realities that staff can utilize for connection. Neighborhoods that lean forward when they see that profile are more likely to provide customized dementia care.

Writing your own evaluation so it assists the next family

You will assist others if you keep it particular. Mention dates or timeframes, staff names if proper, and what altered in time. If you are praising, discuss the habits: "They did X, and the outcome was Y." If you are slamming, explain what you saw, who you told, and whether anything improved. Star ratings are fine, but the story in your words is what the next household will lean on at 2 a.m.

A short, balanced evaluation might read: "My mother lived here 14 months in memory care. Personnel turnover was higher last winter, and activities were thin on 2 weekends. The executive director worked with 2 new assistants in March, and ever since call lights have been quicker and evenings calmer. Nurse Jasmine calls every Friday with a quick upgrade. Mom eats much better when they seat her by the window. Not elegant, however stable. Four stars."

Final thoughts to steady your hand

Reviews and rankings for memory care, respite care, dementia care, and broader senior care work if you read them like a clinician and a daughter simultaneously. Search for patterns, privilege recency, and test what you read against what you see. Let online voices assist your concerns, not make your choice for you. The best memory care communities seldom have perfect scores. They have teams who check out feedback, change their routines, and find out each resident's story up until the structure begins to seem like a location where a person with dementia can live, not simply be housed. That is the care worth finding.

BeeHive Homes of Frisco provides assisted living care

BeeHive Homes of Frisco provides memory care services

BeeHive Homes of Frisco provides respite care services

BeeHive Homes of Frisco supports assistance with bathing and grooming

BeeHive Homes of Frisco offers private bedrooms with private bathrooms

BeeHive Homes of Frisco provides medication monitoring and documentation

BeeHive Homes of Frisco serves dietitian-approved meals

BeeHive Homes of Frisco provides housekeeping services

BeeHive Homes of Frisco provides laundry services

BeeHive Homes of Frisco offers community dining and social engagement activities

BeeHive Homes of Frisco features life enrichment activities

BeeHive Homes of Frisco supports personal care assistance during meals and daily routines

BeeHive Homes of Frisco promotes frequent physical and mental exercise opportunities

BeeHive Homes of Frisco provides a home-like residential environment

BeeHive Homes of Frisco creates customized care plans as residents' needs change

BeeHive Homes of Frisco assesses individual resident care needs

BeeHive Homes of Frisco accepts private pay and long-term care insurance

BeeHive Homes of Frisco assists qualified veterans with Aid and Attendance benefits

BeeHive Homes of Frisco encourages meaningful resident-to-staff relationships

BeeHive Homes of Frisco delivers compassionate, attentive senior care focused on dignity and comfort

BeeHive Homes of Frisco has a phone number of (469) 353-8232

BeeHive Homes of Frisco has an address of 2660 Timber Ridge Dr, Frisco, TX 75034

BeeHive Homes of Frisco has a website <https://beehivehomes.com/locations/beehive-homes-frisco/>

BeeHive Homes of Frisco has Google Maps listing <https://maps.app.goo.gl/HWUAPNmeBuFCmgFdA>

BeeHive Homes of Frisco has Facebook page <https://www.facebook.com/BeeHive.Frisco.McKinney/>

BeeHive Homes of Frisco has an Instagram account at [Instagram](#) BeeHive Homes of Frisco won Top Assisted Living Homes 2026

BeeHive Homes of Frisco earned Best Customer Service Award 2025

BeeHive Homes of Frisco placed 1st for Texas Senior Living Communities 2025

People Also Ask about BeeHive Homes of Frisco

What is BeeHive Homes of Frisco Living monthly room rate?

The rate depends on the level of care that is needed. We do an initial evaluation for each potential resident to determine the level of care needed. The monthly rate is based on this evaluation. There are no hidden costs or fees

Can residents stay in BeeHive Homes of Frisco until the end of their life?

Usually yes. There are exceptions, such as when there are safety issues with the resident, or they need 24 hour skilled nursing services

Do we have a nurse on staff?

No, but each BeeHive Home has a consulting Nurse available on demand. The High Acuity building will have an RN on call 24x7. In some cases the residents can be assessed for Home Health and Hospice needs and if approved can get a higher level of nursing care

What are BeeHive Homes of Frisco's visiting hours?

Visiting hours are adjusted to accommodate the families and the resident's needs... just not too early or too late

Do we have couple's rooms available?

Yes. Our Memory care building have double occupancy room which can be shared by couples. In our assisted living the side - by - side rooms can be taken by couples. Please ask about the availability of these rooms

Where is BeeHive Homes of Frisco located?

BeeHive Homes of Frisco is conveniently located at 2660 Timber Ridge Dr, Frisco, TX 75034. You can easily find directions on [Google Maps](#) or call at [\(469\) 353-8232](#) Monday through Sunday 7:00am to 7:00pm

How can I contact BeeHive Homes of Frisco?

You can contact BeeHive Homes of Frisco by phone at: [\(469\) 353-8232](#), visit their website at <https://beehivehomes.com/locations/beehive-homes-frisco/> or connect on social media via [Instagram](#) [Facebook](#) or [YouTube](#)

[B.F. Phillips Community Park](#) offers a welcoming outdoor destination where families connected with Assisted living memory care senior care elderly care and respite care can enjoy recreation and quality time together.